

# Carradale Village Hall

## **Bookings Privacy policy**

Your privacy and the security of your personal information are important to us and this statement explains the extent to which we collect and use personal details on this booking system.

From time to time we may update this statement to reflect changes in policy with regard to the collection and use of information. We advise that you refer back on a regular basis.

By using our booking system, you agree to the terms of this privacy policy.

## **What information about you do we collect?**

### **Personally identifiable information**

When you use our booking system then the contact information you provide will only be used for the purpose of responding to your message or clarifying details of the event you want added to the bookings calendar. The personally identifiable details are limited to your email address and a contact phone number and access to this information is restricted to those who may need to contact you regarding your booking.

### **Non-personally identifiable information**

We record details for statistical purposes about users of the booking system but this is non-personally identifiable information. Typically it may include user IP addresses, browser type, domain name, and other anonymous statistical data involving the use of the system. This aggregated information is used to help us understand how many people are using different parts of the website, and to improve the content and structure.

## **Cookies**

This site uses cookies for session management. See the Session Management section for more information about how cookies are used.

If you would like to know more about cookies, or would like to disable cookies in your browser settings (i.e. refuse cookies), please visit [www.allaboutcookies.org](http://www.allaboutcookies.org)

## **Session Management**

Cookie or hidden form elements are used on relevant pages to maintain a continuous user session. A unique ID is assigned that is not linked to you or your machine individually. The session information used by this site is deleted when your browser is closed.

## **Bookings System Provider Policies**

The bookings system being used is known as the Reservio System and a full explanation of the Privacy Policies pertaining to the data collected, processed or stored by the system can be seen at <https://www.reservio.com/privacy-policy/>.

## **Contact Information**

If you have any questions about this privacy statement, the practices of this site, or your dealings with this site, you can contact the [Secretary, Carradale Village Hall](#).

## **Other web sites**

Carradale Village Hall is not responsible for the content of external web sites. Links to other web sites are provided for your convenience and without any express or implied endorsement. You are advised to read the privacy statement of external web pages before disclosing any personal details.